

January 23, 2015

Doug Dvorak
Dvorak Marketing Group
311 Village Drive - PMB 3167
Donnelly, ID 83615
847-359-6969
doug@dougdvorak.com
www.dougdvorak.com

Dear Doug,

On behalf of the Centris Group team, I'm sending heartfelt thanks to you and Christine Corelli for the role you played in making our ACES conference a huge success! It's been a privilege and honor working with you and I'm so grateful to have had the experience. Your dedication to the industry, as well as the professionalism and engagement you exhibited, was truly impressive! You're both passionate about your work and incredibly effective in your delivery.

Doug - Your presentation on Motivation was truly uplifting and inspiring! Additionally, you presented in a manner which incorporated humor while still getting your all-important message across to the audience. That's a challenging task to achieve yet you did it with style and grace. You were real, you were engaging and you shared information that our team could begin using right away. We couldn't have asked for more!

Christine – Thanks for delivering such a powerful message on Customer Service to the Centris Group team! You're truly passionate about your work.... dynamic in your delivery.... and a truly engaging and effective speaker who makes a genuine difference!

Doug and Christine.... what a team! Thanks for bringing a new perspective on Leadership and Teamwork to Centris Group! Your message - which incorporated humor and creativity - was uplifting, thought-provoking and motivating. The feedback so far has been overwhelmingly positive as you resonated well with everyone! Thanks so much for playing such a key role in the success of our ACES conference!

To say I'm sorry it's over is an understatement but I do hope to have an opportunity to work with each of you again!

Warmest thanks,

Barbara

Barbara Addy
Director, Customer Relationship Management