



September 30, 2013

Doug Dvorak
Dvorak Marketing Group
50 South Greeley - #413
Palatine, IL 60067

Dear Doug:

Thanks for presenting the keynote speech and closing out our National Meeting in September 2013. Your presentation was a great success.

We appreciate the time and effort you put into the pre-event planning. You spoke with many of our team members, you visited one of our storage facilities and even visited a competitor to compare experiences. Your presentation included humor and audience interaction while reinforcing life lessons and motivating the participants.

We received many positive comments from the audience. Thanks again for helping to make our closing session a great experience for all.

Sincerely,

Guy Middlebrooks
Vice President of Operations