



**"The servant-leader is a servant first. It begins with the natural feeling that one wants to serve, to serve first." –Robert K. Greenleaf**

The workplace has changed over the past few years and will continue to change. Raises, benefits, and other incentives are not the only source of motivation for employees today. Employees' expectations have evolved, and so should leaders. Embrace the concept of "Servant Leadership" and listen to what your employees need. A servant leader works tirelessly to develop his/her people. They focus on what they can do for others. In this program, Doug will explore with you what characteristics a servant leader possesses, the advantages it can bring to you as a leader, and how to implement Servant Leadership strategies in your organization.



## Program Goals

- ✔ Learn how to implement Servant Leadership strategies with the aim of achieving authority rather than power.
- ✔ Learn the core concepts of the servant as a leader including the key elements, and the characteristics.
- ✔ To discover and understand the critical and essential tactics to create a Servant Leadership culture. To include; listening, empathy, awareness, foresight, persuasion, and stewardship
- ✔ Reflect and share key understandings about becoming a servant leader in order to plan next steps.



## Duration

- 45-60 Minute Keynote
- 2-4 Hour Breakout Session
- 6-8 Hour Full Day Training

This program can be customized for any event including:

- ✔ Breakfast / Lunch / Dinner
- ✔ Management Conferences
- ✔ Recognition Ceremonies
- ✔ Corporate Retreats
- ✔ Sales Meetings
- ✔ Special Events